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PATENT

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:
Zigurd MEDNICKS

) Examiner: Gerald Gauthier

) Serial No.: 09/691,518

) Art Unit: 2645

) Filed: October 18, 2000

) For: VOICE PROMPTED USER
) INTERFACE FOR CENTRAL
) SWITCH TELEPHONE
) PROGRAMMING

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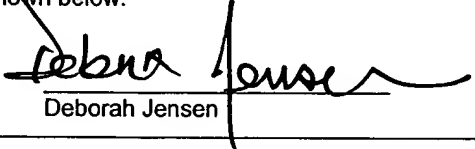
Technology Center 2600

) Attorney Docket No.:
) BZM-00101 (67951)

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I hereby certify that this correspondence is being transmitted by facsimile to the U.S. Patent & Trademark Office on the date shown below.

DATED: May 18, 2004


Deborah Jensen

SECOND AMENDMENT AND RESPONSE TO THE
FINAL OFFICE ACTION DATED JANUARY 28, 2004

MAIL STOP AF
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

In response to the Final Office Action mailed January 28, 2004, and the Advisory Action mailed March 3, 2004, in connection with the above-identified patent application, Applicant requests that the application be amended as set forth below. A Petition for a one-month extension of time accompanies this response.